

*A World of  
Fine Hospitality*



\*\*\*\*\*

CORFU HOLIDAY  
PALACE

# A WORLD OF FINE HOSPITALITY

## A

### **AIR CONDITIONING**

All guest rooms including Bungalows are fully air-conditioned.

Balcony and terrace doors must be properly closed to allow mechanism to function.

### **ADAPTORS**

Greece operates on 220 volts, 50 Hz, with round-prong European-style plugs. If you require adaptors, please contact our Reception at ext. "9"

### **AIRPORT TRANSFERS**

All international airlines fly to Kapodistrias Corfu airport, which is less than 4 kilometres away from the hotel. We recommend that you leave for the airport 2 hours prior to your flight departure.

Transportation to / from the airports can be arranged by Taxi or private transfer service (pre-booked by reception) for further information please contact our Concierge at the ext."9"

## B

### **BANQUETS & CATERING**

Our Banqueting Manager will be pleased to assist you to arrange meeting, cocktail party, presentation, business dinner, gala evening, wedding, etc. in any of our Restaurants and Halls. Please contact reception desk host to book you an appointment with our F&B Manager.

### **BREAKFAST**

Breakfast is served in the "Eptanissa" Restaurant one floor below reception level from 7:30 till 10:00 AM. You will find a Room Service Breakfast Order form & menu in your room. Please complete this form before retiring and place it outside the door by 01:00 AM to ensure prompt service. (Valid only for rooms in the main building) Alternatively, you may dial Room Service at the ext. "1" with your order in the morning.

### **BREAKFAST - LUNCH BOX**

If you are planning an excursion and you have an early pick up, we will gladly provide you with a hearty breakfast box to go. Please, order in advance at the reception desk the day before by 7 PM.

### **BARS**

Please read section Restaurant & Bars.

### **BABY SITTING SERVICE**

Should you wish your baby or kids to be attended for a few hrs in order to have some free time, please contact our Reception at ext."9". (The cost is 10€ per hour)

### **BEACH SUNBEDS SET**

Sunbeds and umbrellas on the beach are chargeable (8€ per set per day).

### **BUSINESS CENTER**

Fax receipt - transmission and copying are just a few of the services offered. Desktop Computers are available for your convenience in our Lobby at the reception level. The Business Center is open 24 hours. (Services are up on extra charge) There are Laptops available for daily rental in reception Desk.

## C

### **CAR PARKING**

There is a 2 level underground parking and an open space parking next to hotel's main entrance - tennis courts (parking capacity 250 cars total) free of charge.

### **CAR RENTAL**

A car rental desk operates opposite the reception at the lobby area. Alternatively Please contact reception to assist you ext."9".

### **CHECK-IN / CHECK-OUT**

Check-In is at 2:00p.m.

Check-Out is by 12:00 noon. If you wish to extend the check-out time, there is an extra charge depend-able at your room type/check-out time. For more information please contact reception desk.

### **CHEQUES**

Payments with personal Cheques are not accepted.

### **CITY TOURS**

For sightseeing excursions, city tours, tickets for Corfu's museums & galleries, theatres please contact our Concierge at ext. "9" .

### **CONFERENCE FACILITIES**

The total capacity of our convention centre is up to 1600 persons, the "Nausica" conference hall being the larger room with a capacity of 600 persons in theatrical configuration. All modern provisions like

Wi-Fi, video projector or wireless microphone installations can satisfy any convention, exhibition or business meeting requirements.

#### **CHURCH SERVICE**

In Corfu Island you may find a wide variety of Churches to visit.

Please inquire info at Reception ext. "9".

#### **CREDIT CARDS**

We accept VISA, MasterCard, Diners, American Express.

#### **CRIBS / COTS**

Are available free of charge upon request. Please contact Reception at ext. "9"

#### **CURRENCY EXCHANGE**

Foreign currency may be exchanged at Reception Desk in the Main Lobby.

## D

#### **DOCTOR**

Doctor on call. Services of a doctor can be arranged through Reception. Please contact ext. "9".

Private clinic 10 minutes from Hotel

Hospital 20 minutes from Hotel

#### **DO NOT DISTURB PRIVACY**

When placing the Do Not Disturb sign on your doorknob please also inform the Telephone Operator if you wish full privacy.

Be sure to advise when you wish to receive calls again and change the sign on your door.

#### **DRY-CLEANING/LAUNDRY & PRESSING**

We are pleased to offer Laundry and Pressing Services. Monday to Friday. Open 08:00-15:00. Dry-Cleaning is available upon request (you can collect your order after 1 day). For orders please call the Housekeeping at ext. "2" or Reception Desk at ext. "9"

## E

#### **EXCURSIONS**

You may book a unique, unforgettable island excursion packages or boat trips. For more information please contact reception desk.

#### **EXTEND YOUR STAY**

If you decide to extend your stay, please don't hesitate to contact reception desk or reservations department for availability and extended stay

packages costs.

#### **ELECTRICITY**

The electric current is 220 volts (50 cycles). Razor outlet 220/220-50 cycles – 20VA

#### **EMERGENCY**

Should an emergency arise, please dial immediately the Telephone Operator at ext. "9", to state type of emergency and location.

#### **EXTRA BED / PILLOWS / BLANKETS**

Should you require an extra bed in your room, additional pillows and blankets, please contact Reception at ext."9" or Housekeeping at ext. "2"

## F

#### **FLORIST / FLORAL DECORATIONS**

If you would like to purchase or send flowers please contact our Reception at ext. "9"

#### **FIRE**

Please carefully review the "Personal Safety and Comfort" section on the last page. In case of Fire or any other emergency, remain calm and call the Tel. Operator immediately at ext. "9"

## G

#### **GUEST RELATION OFFICER**

Should you require any assistance or have any specific requirements, please do not hesitate to contact the Guest Relation Officer in the lobby. Please free to share with us any suggestions or ideas that may improve the quality of our services

#### **GIFTS & IN ROOM SURPRISE**

Whatever your idea of a perfect gift might be, from birthday to anniversary or honeymoon celebration, our selection of gift surprises will simply satisfy your favorite people, during your vacation. You may ask from our Guest Relations Manager or the Maitre de Hotel to assist you with any special arrangements that you wish to make.

#### **GOLF CLUB**

A fine 18 hole international standard golf course is located in the Ropa Valley, just 20 minutes drive away. The course is open 7 days a week and hotel guests are offered special discounted prices. Please contact Reception desk for further information ext."9"

## **GIFT SHOP**

Book Shop is conveniently located in the lobby.

## **GROUP RESERVATIONS**

We have group hotel rates for any kind of groups, Conferences, Associations, Weddings, Business Meetings, Sport Teams, Tour Groups, Reunions and Corporate Incentives etc.

Please for any information contact reservations department for availability and group reservation costs.

# H

## **HALF BOARD**

Half Board is based on breakfast and dinner in the "Eptanissa" dining room only. Room Service is excluded. (Drinks are not included in the Half Board). Dinner Dress Code: Smart Casual. Ladies: Skirt or Pants/Trousers complemented by sweater or blouse. Gentlemen: Long Pants/Trousers with collared sports shirt or sweater.

## **HAIRDRESSERS**

A mobile hair dressing service is available please contact reception to make your booking

## **HAIR DRYER**

All guestrooms are equipped with hair dryers in the bathrooms.

## **HOUSEKEEPING**

The following items are available through our Housekeeping Department: Baby accessories, baby sitting service, laundry-valet service, non allergic pillows, vases. Please contact our Housekeeping at ext."2" or reception desk ext."9".

# I

## **INTERNET ACCESS**

We provide free of charge wireless (Wi-Fi) internet access in the lobby area. There is Wi-Fi internet access to the rooms, up on extra charge of 3€ per day. In reception desk you receive a unique pass code ,each may connect up to 2 devices. Also for your convenience you may have internet access via the business internet corner(payable) at the right side hallway of main hotel's entrance in the lobby.

## **IRON / IRONING BOARD**

Housekeeping would be happy to accommodate your request, please dial ext. "2" for the Housekeeping department. (from 09:00 am to 15:00 pm) or "9" for reception.

# K

## **KEY CARDS**

Your key card is electronically encoded and for your security the room number is not indicated on the card. Should you lose your card, please inform the Reception immediately. A new card will then be issued for you, while the old one will be cancelled automatically. On the day of your departure the card will work until 12:00 noon. Should you wish to use your room after this time, please contact Reception.

# L

## **LUGGAGE**

Please call for assistance in transporting your luggage or if you require arrangements for luggage storage. ext."9".

## **LOST & FOUND**

Please call the Reception immediately. Dial ext."9" . Every effort will be made to recover a lost item or find the owner. Upon proper identification items found will be returned to the rightful owner by the Housekeeping Department, between 08:00 hrs. and 15:00 hrs. Monday to Friday.

## **LAPTOP RENTAL SERVICE**

Mini Laptops are available for rental. For more information, please contact the front desk. The cost per day is 15€.

# M

## **MINI FRIDGE**

Each guest room has its own mini-fridge. Should you require to have it stocked please contact ext."1" for the room service.

## **MAPS (CITY)**

Corfu maps are available at the reception desk.

## **MESSAGES**

If you wish to leave a message, please contact the Telephone Operator or Reception. Dial ext."9".

## **MONEY**

We accept all payments in Euro.

# N

## NIGHTLIFE

Corfu town definitely has a nightlife scene, though many people are content to linger over dinner and then, after a promenade, repair to one of the cafes at the Liston, such as the Session, Liston, Josephine, or Spathis all of which have a similar selection of light refreshments and drinks. Others are drawn to the cafes near Espianade, close to the Liston-Bristol, Amaze, Imabari. For a special treat, ascend to the rooftop cafe/bar at the Cavalieri Hotel in Liston square.

If you enjoy a bit more action, there are several nightspots along the coast to the north, they include Club 54, Yard bar and Ekati (Greek live music), a typical Greek nightclub, open every Friday and Saturday.

# P

## PET POLICY

Pets are not permitted anywhere in the hotel except the Bungalow rooms (maximum 5-7 kg). Exceptions are made only for guide dogs or for dogs assisting law enforcement officials while performing their duties. Pets must be accompanied by an adult or kennelled if left unattended in a guestroom. Any damages caused by pets will be charged to the Owners.

## PHARMACY

Should you require any hygienic items, please contact our Reception Desk at ext. "9"

## POSTAL SERVICE

Stamps, tariffs, postcards are available at the bookshop. Should you wish to send a card or letter you may leave it in reception desk to handle.

## PUBLIC BUS SERVICE

The public bus stop is in front of Hotel's main entrance. From town and to town is every 20 minutes from Monday to Friday and during Weekends every 20 or 40 minutes. Please contact reception for further information and Bus schedules.

# Q

## QUEUES

To avoid early morning queues at reception you may wish to settle your bill the night before at reception .

# R

## RECEPTION

24Hour Reception, Porter Service –Motorbike/Car Hire and Foreign Exchange.

## ROOM SERVICE

Room Service available for Breakfast 07:00-12:00. From a light snack to a gourmet meal, snacks & Beverages available 10:00-23:00. Midnight snacks 23:00-01:00. To order, please consult the Room Service Menu. To order meals in your room please dial the ext."1". Also see section 'BREAKFAST' in this directory.

## ROOM UPGRADE

If you wish to make a change to your reservation such as a room upgrade, we would be more than happy to assist you. Please call our reservation/reception department for availability and upgrade costs.

## RESTAURANTS & BARS

### "Eptanissa Restaurant"

Breakfast and dinner are served at the "Eptanissa" restaurant. Start your day with inviting freshly baked croissants, Danish pastries, fresh fruits and you can enjoy traditional Mediterranean and international dinner tastes. There are organized thematic nights such as Greek, Italian and Barbecue. Open daily for breakfast from 07:30 am to 10:00 am and dinner from 19:00 pm to 21:30 pm.

### "Almira" Pool Bar Restaurant

The "Pool Bar " of our outdoor swimming pool is a relaxation refuge in the green and the blue. Along with the sun you can enjoy refreshing cocktails, coffees and savoury snacks and salads. Open daily from 10:00 am to 18:00 pm

### "Brachera" Beach Bar

Enjoy the view of the sea from inside the cable car leading to "Brachera" our beach bar and accompany your bath with mojito, fresh juices, ice cold beers, sandwiches and the best souvlaki on the island. Open daily from 10:00 am to 18:00 pm

### "Kukutsi" Sushi Bar

At the " KuKutsi" sushi bar, the fans of Japanese cookery will savour authentic sushi, maki, sashimi, temaki with a unique view on the Pontikonissi island and the Ionian Sea. Open Tuesday to Sunday from 7 pm to 11pm. For reservations please contact reception desk.

### "Kefi Bar"

At the "Kefi bar", our hotel's central bar, enjoy unique cocktails, long drinks, beers and authentic drinks, listening live music.

Open daily from 5:30 pm to 2 am.

### **RADIO**

A music Channel is available in all guest rooms through the TV.

## S

### **SAFE DEPOSIT BOXES**

Safe deposit boxes for the safe-keeping of your valuables, are located in the room inside the wardrobe and are provided up on charge, the cost is 2€ per day. The management cannot assume responsibility for money, jewellery or other valuables left in the rooms. We strongly recommend that you protect your valuables by placing them in safe deposit boxes.

### **SPA**

With an impressive range of pampering treatments on offer that can truly be referred to as world class, Corfu Holiday Palace, welcomes you to discover a unique luxurious destination, dedicated to the art of relaxation. Our highly skilled therapists may suggest you a variety of treatments like: a relaxation massage or hot stone massage, a herbal face, body care and to combine all treatments with the sauna, Hammam and Jacuzzi which will leave you looking fresh and fully relaxed. The best choice to start off your vacations is to pamper yourself in a tranquil atmosphere.

### **SMOKING**

Smoking is only allowed in designated areas.

### **SHOPS**

A Book Shop, Jewellery, car rental and boat hire desk are located in the lobby area.

### **SPORTS**

#### **Beach**

Accessible through a path amidst our gardens and pine groves either by inclined elevator from the pool direct to the beach.

Facilities include a snack bar, umbrellas and sunbeds which can be hired at a nominal charge of 8€ per set (2 sunbeds & 1 umbrella)

#### **Bowling**

A four lane bowling centre is situated at lower ground floor level. Electronic games also available. Open daily from 15:00 hrs to 24:00 hrs.

#### **Games**

Backgammon, billiards, ping pong all available at the Hotel. (safety deposit is required)

### **Health Club**

Situated at pool level. Monday to Friday from 10:00 hrs. to 20:00 and Saturday from 10 hrs. to 18:00 (closed Sunday). Full range of facilities including massage, sauna, solarium, gym, etc. For information please contact ext. "8".

### **Swimming Pools**

The outdoor Olympic sized pool (seawater) is in the midst of terraced gardens and pine trees. Beds, mattresses, umbrellas and towels are provided free of charge. The indoor pool is heated (April & October). Snacks and drinks are available for both from the Almira pool Terrace Restaurant.

### **Tennis**

2 Courts situated at the entrance to hotel drive. Courts are free of charge only for hotel guests, there is also available tennis equipment. Information at Reception ext. "9".

### **Special Travel Services**

Private taxi service & Car rental  
Yacht & Boat rental  
Private sightseeing transfer & guided tours

## T

### **TAXI**

Should you require a taxi or transfer from/ to the airport please contact our Reception Desk at ext. "9".

### **TIPPING**

All prices in the hotel are on a net basis and gratuities are at your discretion.

### **TELEPHONE**

- LOCAL CALLS
  - For Local-National calls, dial 0 +area code + phone number
  - For Mobiles dial 0 + phone number
  
  - INTERNATIONAL CALLS
  - For international calls, 0 + country code + city code + phone number
  - ROOM TO ROOM CALLS
  - For room-to-room calls, dial 7 + room number
  - ROOM OR BUNGALOW TO BUNGALOW CALLS
- For Bungalow 1-9 dial 700 + Bungalow number  
For Bungalow 10-36 dial 70 + Bungalow number

### **TECHNOLOGICAL SERVICES**

If you need assistance in connecting to the internet in the room or having technical problems regarding the hotel equipment, please do not hesitate to call Reception Desk at ext. "9"



**THEATRE, SIGHTSEEING, ENTERTAINMENT  
AND SPORTING EVENTS**

For sightseeing excursions or sporting events, please contact our reception desk at ext. "9"

**TRANSFERS FROM / TO THE AIRPORTS**

For transfer arrangements, please contact our reception desk at ext. "9"

**W**

**WAKE-UP CALLS**

Should you require a personal wake-up call, please contact our Telephone operator at the ext. "9"

**WHEELCHAIR**

Should you require wheelchair assistance please contact our porter on duty who will be happy to assist you. A wheelchair is available at reception for guest use.

**WEBSITE**

Visit us on the Internet at [www.corfuholidaypalace.gr](http://www.corfuholidaypalace.gr) , learn more about the Historical hotel Corfu Holiday Palace. At the website you may download pictures , hotel's fact sheet and see rates for all room types for all season.



★★★★★

**CORFU HOLIDAY  
PALACE**

*A World of  
Fine Hospitality*



\*\*\*\*\*

**CORFU HOLIDAY  
PALACE**

**Corfu Holiday Palace  
Nausicas Street, Kanoni  
Corfu 49100, Greece  
t:+30 26610 36540  
f:+30 26610 36551  
reservations@corfuholidaypalace.gr  
www.corfuholidaypalace.gr**